

INQUIRY INTO THE PROVISION OF EMOTIONAL WELLBEING AND MENTAL HEALTH SUPPORT SERVICES FOR CHILDREN AND YOUNG PEOPLE IN LEEDS

SUMMARY OF DESIRED OUTCOMES AND RECOMMENDATIONS

Desired Outcome – To avoid unnecessary duplication, help make best use of resources and help ensure the Scrutiny Board maintains an overview of improvement activity and reviews across Leeds' health and social care economy.

Recommendation 1

- (a) In order to minimise any potential duplication, at the beginning of each municipal year, all commissioners across Leeds' health and social care economy identify and report to the appropriate Scrutiny Board any specific service areas currently under review and/or planned to be under review in the immediate future.
- (b) Throughout each municipal year, commissioners across Leeds' health and social care economy ensure the appropriate Scrutiny Board is updated regarding the progress of any current service reviews and appraised of any in-year changes to future areas of review.

Desired Outcome – To deliver equal access to high quality services that meet the needs of children and young people across Leeds.

Recommendation 2

That, as part of the system redesign, commissioners ensure:

- (a) Any gaps in current provision across TaMHS services and CAMHS are eradicated and that the whole system approach delivers seamless services to meet the emotional wellbeing and mental health needs for children and young people across Leeds.
- (b) Appropriate 'check-in' arrangements are in place for those children and young people in receipt of a referral who are yet to have their first consultation.

Recommendation 4

That as part of the whole system approach and redesign, commissioners ensure greater use of on-line support, telecare and, in appropriate circumstances, social media in the provision of emotional wellbeing and mental health services and support for children and young people in Leeds.

Recommendation 5

- (a) By July 2015, the Integrated Commissioning Executive reconsiders its proposal to review transitional arrangements between children's and adult's mental health services and sets out in clearer terms its proposed timescales and suggested arrangements for involving young people in the review.
- (b) That the Integrated Commissioning Executive reports the outcome of (a) above to the appropriate Scrutiny Board.

Recommendation 7

That as part of the whole system approach and redesign, commissioners ensure the continuation of the drop-in facilities and support available to children and young people through 'the Market Place'.

Desired Outcome – To ensure there is a clear understanding of need and demand for services across Leeds and within individual school clusters across the City.

Recommendation 3

By October 2015, through the Integrated Commissioning Executive, commissioners provide a report on a cluster-by-cluster basis that sets out the level of TaMHS services commissioned across the City; with services mapped against the level of existing demand and expected prevalence.

Desired Outcome – To develop a plan of improvement activity with clear timescales and performance measure, and to ensure actions improve outcomes as intended.

Recommendation 6

- (a) By July 2015, the Integrated Commissioning Executive reviews its agreed recommendations and identifies a clear timeframe for implementation, alongside the associated performance measures that can be used to help demonstrate future progress and improvements.
- (b) By September 2015, the Integrated Commissioning Executive reports the outcome of the review referred to in (a) above to the appropriate Scrutiny Board, including the baseline position of any identified performance measures.

Recommendation 8

- (a) That by January 2016, the Integrated Commissioning Executive reviews and reports on the operation of the proposed single point for GP referrals, considering progress against the intended outcomes and associated performance improvement measures.
- (b) That the review identified in (a) be considered on a whole system and a school cluster level, in order to help identify any systemic and/or local issues where further improvements may be necessary.

Desired Outcome – To maintain a strong focus on service quality and local quality assurance processes

Recommendation 9

- That as part of its work schedule for 2015/16, the appropriate Scrutiny Board:
- (a) Continues to monitor the outcome of Care Quality Commission inspections and the associated improvement plans developed by NHS Trusts in Leeds.
 - (b) Specifically considers and reports on any matter that might suggest an underlying system-wide issue, including those areas identified in this report.
 - (c) Considers and reports on the adequacy of the quality assurance processes across Leeds' Clinical Commissioning Groups and other service commissioners, where appropriate.